ArcticCare + Microsoft 365 =

ArcticCare® 365

by ▲RCTIC IT

Gold
Microsoft Partner

█ Microsoft

Managed Cloud Services and Security Solutions

🌐 **IT Network Management**

🖥 **Systems Management**

🔒 **Security**

🛡 **Advanced Monitoring**

👥 **Training**

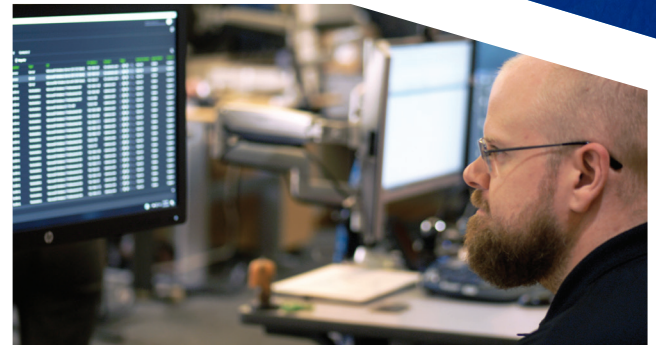## You run your business, **we'll help protect it.**

When it comes to protecting your technology investments, you want the best of the best. Our certified IT experts have a common goal—to ensure you can focus on optimizing your business without worrying about the technology powering it.

With Arctic IT as your managed cloud services and security partner, you will gain strategic advantages such as

- **stronger security and compliance**
- **predictable IT costs**
- **faster support**
- and **time to focus on business objectives**.

ArcticCare 365 helps secure and optimize your organization by combining the power and scale of **Microsoft 365** and Arctic IT's team of technical experts and engineers.

Go with an IT partner you can trust; **run with us.**®

Arctic IT – **an Extension of Your Technology Team**

Elevate your security posture and allow your internal IT team to focus on proactive strategies with **ArcticCare 365**, our managed cloud services offering.

Your Leadership 👥

Your Internal IT 👥

Arctic IT 👥

Ready to elevate and simplify? Contact us at 844.461.9500 or connect@arcticit.com.

ARCTIC IT
Tenacious Ingenuity®

ArcticCare® 365

Value Delivered	Description	ArcticCare 365 for Microsoft 365 Business Premium & E3
IT Systems and Network Management	We'll monitor your network, manage your patching/updates, and support your infrastructure.	⊘
Recurring Training	Our training materials and staff keep your team up-to-date with Microsoft 365 and cybersecurity.	⊘
Support	Our U.S.-based support teams provide uninterrupted support.	**Unlimited 7am-9pm, On-Call 24/7**
Security Awareness Testing	Every company has a clicker. We've got the phish testing and training tools to help you avoid costly mistakes.	**Quarterly**
System Security Health Evals	We identify your risk factors, report on your security posture and provide updates on hardware lifecycle management.	**Periodic Check-ins + Annual Strategic Planning Session**
Advanced Security Monitoring	From removable media to overseeing sensitive devices, we watch what you can't see.	⊘
Dark Web Monitoring	We scan the Dark Web to identify your compromised credentials before a breach occurs.	⊘
Cloud to Cloud Backup	Our data protection service delivers fast backups and rapid recovery of data/services in times of need.	⊘
Compliance Level Audit Support	We provide support for PCI, HIPAA and other regulatory requirements.	⊘
Used Hardware Disposal	We'll coordinate all the details for proper disposal because security doesn't end at the trash can.	⊘
Microsoft 365 License Management	Only pay for what you need. We manage your licensing and let you know how to get the most out of your subscriptions.	⊘
Microsoft 365 Business Premium or E3 Subscription	Get modern workplace apps (like Excel, PowerPoint, Word, Teams), Windows 10, and enterprise-level security features.	**Subscription Required**

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