ArcticCare™

ARCTIC IT
Tenacious Ingenuity™

ArcticCare is our award-winning IT management solution.

ArcticCare Essentials — IT management with heightened security.

ArcticCare Advanced — IT management with premier security.

ArcticCare Secure — What if you already have a strong IT foundation? Our security enhancements make great IT departments even better.

We simplify technology.

How Firm is Your Foundation?

If you already have good equipment – Great, let's use it! If you need to modernize – No problem. Two options:

Purchase – We offer excellent prices on business-class devices.

Hardware as a Service – Low monthly fee, outstanding support, guaranteed reliability, timely upgrades.

How Do You Want to Store Your Data?

Private Cloud (**Arctic IT's Data Center**)
Public Cloud
On Premise
Hybrid

How Are You Managing Updates?

Failing to install updates leaves your company dangerously vulnerable (e.g., WannaCry). One incorrectly configured machine can cause massive problems.

How Strong is Your Security?

The world has changed. Today's threats are much more sophisticated and prolific. Using only antivirus and firewalls creates a false sense of security. ArcticCare provides outstanding protection, so sleep well knowing we are defending you.

How Effective is Your Support?

Need help? Just call or click and our highly trained, US-based team is there for you. We offer unlimited support from 7:00 – 5:00 and on-call service at other times. We'll also help you with third-party applications at no extra charge.

Does Your IT Training Match Your Expectations?

Technology changes daily. We offer many ways to keep your team updated, relevant, and efficient.

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Value Delivered	Description	ArcticCare Essentials	ArcticCare Advanced	ArcticCare Secure
IT Systems and Network Management	We'll oversee your network, manage your assets/warranties, and create your IT roadmap.	X	X	
Recurring Training	We make it easy to keep up with tech changes.	X	X	
Support	We love fixing problems.	Unlimited 7-5 On-Call 24/7	Unlimited 7-5 On-Call 24/7	Security-Related Only
Security Awareness Testing	Social engineering is real, and every company has a clicker. We'll keep you razor sharp and help you avoid costly mistakes.	Semi-Annually	Quarterly	Quarterly
System Security Health Evals	Great security demands testing and retesting.	Semi-Annually	Quarterly	Quarterly
Advanced Security Monitoring	From removable media to overseeing sensitive devices, we watch what you can't see.		X	X
Auditable Device Encryption	Two Great Benefits: (1) Render theft and loss powerless (2) Quickly and securely access the recovery key without IT's assistance		X	X
Ransomware Instant Defense	Never let the bad guys hold your data hostage. Our system will help stop ransomware in its tracks before it seizes control of your business.		X	X
Used Hardware Disposal	We'll coordinate all the details for proper disposal because security doesn't end at the trash can.		X	X

Run With Us

We ensure your technology is powerful, secure, and reliable. You will love having us on your team.

Ready to elevate and simplify? Contact us at 844.461.9500 or connect@arcticit.com.