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GSA Contract Number GS35F192DA

ABOUT ARCTIC IT

Elevate and Simplify Your Technology with Arctic IT

In addition to security-first managed IT services, state and local governments require a market-leading ERP and CRM system that spans all community services. Arctic IT delivers the powerful **Microsoft Dynamics 365** platform to provide the security, familiarity, and reliability your departments need. Team with us to serve your community better with technology that digitally transforms the way you work.

Our solution combines the following capabilities all in one suite within the Microsoft Cloud: **Finance & Accounting, Procurement, Services/Utilities, Field Service, Tax Assessments, Permitting & Licensing, and Citizen Portals for Payments & Event Management.**

OUR CAPABILITIES

- 🏠 Full ERP Lifecycle Implementation & Support
- 🏠 Case Management
- 🏠 Citizen/Public Portals
- 🏠 Microsoft Dynamics 365
- 🏠 Microsoft 365 Apps Migrations
- 🏠 Microsoft Power Platform
- 🏠 Microsoft Azure & Security
- 🏠 Microsoft Artificial Intelligence (AI)
- 🏠 Enterprise Technology Support
- 🏠 Enterprise License Agreement Support
- 🏠 Managed Services/IT Asset Management
- 🏠 Managed Security Services

Office Locations in **Anchorage, AK** | **Seattle, WA** |
Plano, TX | **Lanham, MD**

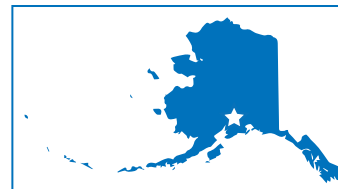
Gold Microsoft Partner



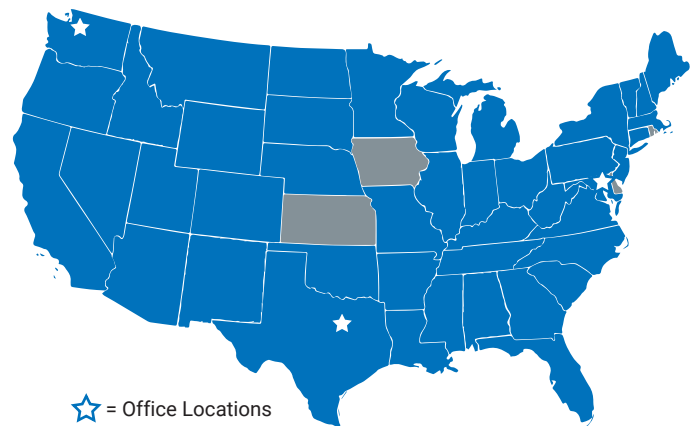
Certified Competencies

- Application Development
- Application Integration
- Cloud Platform
- Cloud Productivity
- Collaboration and Content
- Data Analytics
- Data Platform
- DevOps
- Enterprise Resource Planning
- Messaging
- Project and Portfolio Management

Our Footprint



Arctic IT Clients in
46 States + Canada



★ = Office Locations

Run with us.® Contact us at 844.461.9500 or connect@arcticit.com.

arcticit.com/government



PROJECT OVERVIEWS

Major County in State of Washington

Arctic IT was chosen to develop and implement a tax administration system designed on the **Dynamics 365 Finance** and **Customer Engagement** platforms. This unique solution will make use of both the **Microsoft Commercial Cloud** and the **Microsoft Government Community Cloud**. The system will be responsible for billing, collection, and distribution of taxes, as well as providing web portal access to the public to submit tax related information and file for exemptions.



"This is a strategic public sector win for both Microsoft and Arctic IT, and is a clear example of collaboration and creativity to build a modern workplace solution for the county. This 100% Microsoft cloud-based solution sets the stage for other state and local governments to realize the value of Dynamics 365 and its secure integration to **Office 365, Azure, and the Power Platform.**"

– Dave Bailey, CEO/CTO at Arctic IT

National Park Service

Arctic IT worked across 47 states and territories (including the U.S. Virgin Islands and Puerto Rico) to implement **Dynamics 365 Commerce** for the National Park Service (NPS). This solution has been deployed to nearly 850 devices in 144 fee-collecting parks including national parks, monuments, recreation areas, lakeshores and seashores.

For the first time, the National Parks Service is connected enterprise-wide for Point of Sale and reporting. In addition, deploying Windows devices connected to the DOI network helped NPS meet security compliance for the federal government.

City of Seattle

What's more important than clean water? Arctic IT was selected by the City of Seattle and Seattle Public Utilities (SPU) to deliver groundbreaking technology for the security and integrity of Seattle's water supply for 1.3 million citizens. **Dynamics 365 Field Service** was implemented to manage permits, inspections, and compliance checks for the Cedar River Watershed.

The solution includes mobile and offline capabilities for the modern workforce all within the **Microsoft Government Community Cloud**.

